

The Management of AGRATI AEE has decided to establish a Quality System in accordance with the provisions of the UNI EN ISO 9001:2015 regulations.

The Management is committed to achieve customers' satisfaction and expectations as regards as design, production and marketing of Die Casting Machines for Zinc, Magnesium, Lead and Aluminium alloys, and related accessories, in total compliance with the safety criteria applicable to the sector and within the scope of its own company policy, through the implementation and maintenance of an internal management system based on the standards of the ISO 9000 family.

AGRATI AEE ensures its commitment to comply with the specific requests received from Customers, when applicable, such as the limit values of logistical equipment, economic-financial situation and availability of professional skills.

Among the other goals of the AGRATI AEE quality policy, the following are highlighted:

- Spreading and understanding of the Quality Policy.
- Keeping of the ISO 9001:2015 Quality Management System certification by an Accredited Certification Body.
- Spreading the Quality culture through all Company levels, by specific training activities, so that the Quality management system is understood, implemented and maintained at all levels.
- Preparation, application and maintenance in optimal conditions of a Quality Management System as a management tool.
- Definition of statistical techniques and quality ratings as quantitative means and parameters to monitor and analyse with the aim of constantly improve the Quality Management System.
- Compliance with all the applicable laws and technical regulations, including any regulations subscribed by the company.
- Supporting the customers by bringing innovation and reliability through the integration of the best available technologies.
- Selection of suppliers acting in a view of continuous improvement of quality of their own products and services.
- Pursuit of continuous improvement of existing technologies, systems and equipment in order to enhance the quality aspects.

With specific reference to the current period, the goals of AGRATI AEE are:

- To encourage the employees training on Quality and Safety issues.
- To expand the market to new sectors.
- To develop new types of machines.
- To constantly reduce Internal Non-Conformities and Complaints.
- To ensure the correct design of the machines manufactured and the correct validation of the production processes.
- To establish profitable cooperation relationships with all the suppliers.

AGRATI AEE implements what above by pursuing:

- The compliance with the mandatory regulations/legislation, to guarantee the safety of users and of its employees.

- The objective of customer's satisfaction, which means to understand and make its own their needs and criteria of acceptance of the service, in order to provide an efficient, effective and completely satisfying solution, for achieving customers loyalty over time.
- The continuous and constant improvement of internal efficiency, with the consequent reduction of errors, inefficiencies and waste.
- The consolidation of its market positions and the acquirement of new customers.

For these purposes, the Company works:

- Efficiently, with the highest level of competence and updating in its business.
- Effectively, to reach the targets defined within the established timeframes.
- Trustworthy, to establish a trust-based relationship with Customers for achieving the set objectives, the information on hidden needs and the constant improvement.

CEO of AGRATI AEE,

Giorgio Colombo

Verdellino, October 15th 2025